

Temporary Changes for Ohio in Response to COVID-19

Please see the following directives from the Ohio Department of Insurance in regards to the COVID-19 impact on continuing education classroom courses.

Effective immediately, the following temporary accommodations are being made for continuing education providers to continue service to Ohio licensees. These accommodations will be in place through May 31, 2020 or longer if the Department deems necessary.

All CE providers will be allowed to deliver currently approved CE classroom courses via distance learning instruction without having to refile for course approval or pay additional fees. In order to obtain this temporary authorization of course change, providers will need to submit a request to Prometric with the course information and a detailed explanation about how attendance will be monitored. The use of tools such as Skype, Microsoft Teams, Zoom, and other similar products will be allowed for monitoring.

These requests must be submitted to CESupportTeam@Prometric.com with the subject line, Ohio COVID-19 Conversion Request: [provider ID]. Please include the course name(s) and number(s) in the body of the email.

Once the request is processed, the course instruction method will be temporarily changed from classroom to distance learning. Additionally, the name of the course will be revised with the following notation to the existing course name a "TMP-Webinar". Please give Prometric up to 5 business days to process requests before calling to verify status of change.

If there are any questions regarding these directives please send them to Prometric at CESupportTeam@Prometric.com.